



DEPARTMENT OF VETERANS AFFAIRS
Medical Center
1601 Kirkwood Highway
Wilmington, DE 19805

In Reply Refer To: 460/100

Henry Smith
302 Kesselring Ave.
Dover, DE 19901

Dear Veteran,

The VAMC Wilmington, Delaware, is pleased to announce the opening of our new Community Based Outpatient Clinic (CBOC) in Dover, Delaware, on Monday, May 22, 2008. The address and phone number for the new clinic are:

Dover VA Outpatient Clinic
Creek Stone Center
Building A, Second Floor
1198 S. Governors Avenue
Dover, Delaware 19901
Phone: 1-800-461-8262, Ext. 2400

Initially, the Dover clinic will offer Primary Care and Behavioral Health services and eventually offer Eye and Podiatry care.

Approximately 1400 current patients, who are now seen in Wilmington, have expressed an interest in transferring their care to the new clinic. Our records show that you have expressed an interest in transferring your care from Wilmington to the VA Dover clinic. Should you not wish to transfer your care to Dover or if you received this letter in error, please contact us by writing or by calling 1-800-461-8262, Ext. 4755.

The Dover clinic Primary Care staff is: Ralph Capaldo, MD; Greta Clarke, Nurse Practitioner; Clyde Bragg, RN; Stephanie Marvel, LPN and Charlene Lee, Patient Services Assistant. The Behavioral Health staff will consist of a Psychiatrist, a Psychologist, and Annie Spackman, Licensed Clinical Social Worker. Greta, Clyde, Stephanie, Charlene and Annie have been employees of the Wilmington VA for sometime and are well known to many of our patients. All the Dover employees are excited to welcome you to your new clinic.

We ask that you be patient with us as we open the new clinic and transfer your care from Wilmington to Dover. Since we cannot transfer all 1400 patients in one day, we will gradually move your care from Wilmington to Dover. Therefore, you will continue to be seen in Wilmington even though the Dover clinic is open. Eventually, you will be assigned to a Dover provider and your care transferred. You will be contacted by letter prior to your first appointment at the Dover clinic.

If you have any questions, please contact the office of Michael Rybicki, Director, Wilmington VA Community Based Outpatient Clinics by calling 1-800-461-8262, Ext. 4755.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles M. Dorman", is written over a faint, illegible typed name.

CHARLES M. DORMAN, FACHE
Acting Director